

Child Registration FAQ

Why exactly are we moving away from registration?

In an effort to remove barriers for families to attend TVC, and considering the implications we expect the 3rd service to have on both our no-show rate of registered families as well as overall attendance on Sunday mornings, we will no longer require registration for LV and KV on Sundays.

What do parents need to know?

While removing registration is exciting in many ways, please be aware that our ongoing space challenges mean we cannot guarantee every child a spot in LV or KV.

Here is what you need to know:

- We love you and we want your child here with us!
- We highly suggest you arrive early.
- We suggest utilizing mobile check-in on your phone (this works from our parking lot).
- We commit to taking as many children as possible while still maintaining our safety standards

How will I check in my kids each Sunday?

You will still use the convenient kiosks located throughout the foyer to check in your child each Sunday. You can also utilize [mobile check-in](#) from your phone (this works from our parking lot).

What time will check-in open or begin each Sunday?

Check-in will open 45 minutes before each Sunday service; 8:15 a.m. & 10:15 a.m. Classrooms will be filled on a first-come, first-serve basis. As always, our classrooms will open 15 minutes before service starts for drop-off.

What if I have trouble checking in my family?

Visit one of our check-in desks located in the lobbies of LV and KV if you receive an error message. If no class shows up for your child, it most likely means that all of the classes for your child's age or grade are full.

Will there be a waitlist?

In the event that all classes for a specific age/grade were to fill up, you will have the option of going to the check-in desk to place your child(ren) on a live waitlist. Should we be able to make space in a specific age/grade, we will send a text to notify you. The waitlist is our best effort at accommodating as many children as possible and gathering information that will help us address our space concerns.

Will my kids still go into the same rooms as normal?

Our system automatically checks a child into the last room they attended. This creates consistency for kids and leaders within LV and KV. You can always use the “Change” button on the kiosk to see what other rooms are open for your child’s age/grade and select another room if your child has a preference for their room.

What are the reasons why you might not have room for my child?

- The biggest reason is that we have more children who want to attend Little Village and Kids Village than our spaces allow.
- At times we find ourselves in a volunteer shortage, which means we cannot open all of our classrooms.
- Each classroom has a capacity and adult-to-child ratio that we adhere to for the safety of the children and the integrity of the gospel environment

Will you turn away First Time Families?

We always do our very best to accommodate every first time family that comes on a Sunday.

Why have we used registration for so long?

Registration has served our church well as it has helped parents prepare ahead of time for Sunday services. It has also allowed our Preschool and Elementary Ministries to plan accordingly for the specific ages and numbers of children who will be attending. Our technology team and check-in volunteers have done an incredible job supporting our team and our families, making it possible for us to take as many children as we can while maintaining a safe environment for the children of TVC. We thank them and we thank you for your support over the last two years.

Do you need more leaders in Little Village and Kids Village?

I am so glad you asked! We sure do need more leaders! We currently have needs in both preschool and elementary, specifically for adult leaders, at both the 9:00 a.m. and the 11 a.m. services. [Click here](#) for more information.

When will Little Village and Kids Village open for Saturday services?

We knew you were going to ask this question 😊. We'll be turning our attention toward raising up the **130 volunteers** necessary in order to provide LV and KV at the 4pm service. As soon as we have a launch date, we'll let you know! We are excited and expectant that the Lord will supply all that we need in order to serve the body and disciple the next generation. Psst...go ahead and click on that volunteer link in the paragraph above to join our Saturday Kids team!